FLOORING NZ STAKEHOLDER UPDATE

STAKEHOLDER UPDATE OPERATING IN LEVEL THREE

Dear FloorNZ Member

Welcome to Level Three, we hope you all enjoyed Anzac weekend.

Last week we updated you on operating in Level Three and we trust you now have the appropriate Health and Safety measures in place to allow you to begin installing flooring under this level.

We have had some further queries this morning about the measure and quote process in this stage.
As discussed MBIE has indicated *a flooring business would be allowed to undertake measurement/quote work, only if the business can ensure health and safety practices are met when undertaking this work.*
Gathering site information and measurements is measurement work for the purposes of quoting and/or organizing an installation. This should not be interpreted as face to face consultation work. Consultations can be carried out virtually on line.
On the ministry website however, it clearly states amongst other things;
- *Retail stores cannot be open and*
- *Businesses cannot offer services which involve face-to-face contact or sustained close contact (e.g. hairdressing, massage, house cleaning, or door-to-door salespeople)*

So considering this, a measure and quote should be completed quickly and efficiently and not be seen as a door to door or a prolonged face to face sales process.
We are aware under Level Four MBIE conducted random checks on business process, so it is important as an industry we are compliant under Level Three.

As we have detailed previously information on operating safely in Level Three is available at the following link: CHASNZ: https://www.chasnz.org/covid19 or at WorkSafe: https://worksafe.govt.nz/managing-health-and-safety/novel-coronavirus-covid-19/advice-for-essential-businesses/

Good luck, stay safe and lets ensure we all work together to get through Level Three as quickly as possible so we can then move down to Level Two.

Regards
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