

# ATI

Allied Trades Institute Ltd  
Quality provider of flooring training

# FLOOR<sup>TM</sup>NZ

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## FLOORING NZ STAKEHOLDER UPDATE

### STAKEHOLDER UPDATE MOVING TO LEVEL TWO

Dear FloorNZ Member

On Monday 11<sup>th</sup> May we will be informed of the date New Zealand will move to Level Two and allow us to open Flooring Retail Stores. I am sure for those which this effects, you will now be preparing and planning for this event and will welcome the opportunity to open your doors.

At the Prime Minister's briefing yesterday, the key word used was again SAFE, with comments from the briefing below:

*She said businesses like retail outlets will be able to reopen under alert level 2, but there were **still be some strict rules.***

*Arden said each business can work out its own situation, **but basic hygiene must still be followed.***

*"For retail that means physical distancing for all staff and customers. Larger retailers and malls will follow the lead of our supermarkets.*

In summary this will require retail stores to undertake at least the following to ensure you comply with the measures relating to Alert Level Two:

- Maintain physical distancing of 1 metre between groups of customers and team members. Like supermarkets you will need to tape the floor at counters or service points to ensure these distancing measures are in place. The following link to the government website has some helpful official COVID19 POSTERS you can print off to help enforce these measures with customers: <https://covid19.govt.nz/resources/posters/#posters-for-businesses>
- Maintain hygiene measures, hand washing and regular cleaning of surfaces. It will be useful to have displayed in a prominent position a hand sanitiser dispenser for all to use regularly.
- Have a reliable contact tracing process in place for all customers, team members, contractors and delivery personal that visit your operation. You can either use a manual document similar to the one on the FloorNZ website <http://floornz.org.nz/wp-content/uploads/2020/04/COVID-19-Site-Register.docx> or have a Contact Tracing APP like Timecloud, which will allow you to complete this process digitally. Be aware however some people may be uncomfortable with this so it may be useful to have the paper trail if required. We discuss more on this in the next section.
- In-home sales consultations can also take place at customer premises providing you maintain good hygiene practices and minimise contact as much as possible. For minimal practices refer to the following link on the FloorNZ site: <https://floornz.org.nz/wp-content/uploads/2020/04/Stakeholder-Update-Operating-L3.pdf>
- Ask everyone, workers, contractors and customers, with cold or flu-like symptoms to stay away from your premises.
- Wash your hands. Wash your hands. Wash your hands. Details about operating in Level Two can be found at: <https://covid19.govt.nz/alert-system/alert-level-2/#workplaces-and-businesses>

## CONTACT TRACING WEBINAIR

The coronavirus pandemic has changed daily life for most of the world's population in an unprecedented way and like 911 will probably change the way we interact with each other permanently. In this regard it is likely we will be required for some months, or at least until there is a credible vaccine to conduct contact tracing at our place of business. If this is the case, you may want to consider a digital option that data banks this information. FloorNZ with Timecloud have organized a webinar for Next Tuesday 12<sup>th</sup> May at 11am for around 20 minutes where the features of a Contract Tracing App are explained. Another benefit of being a member of our organisation. To access this webinar put the following link into your dairy: <https://share.hsforms.com/1PoDkCEeSTz616MUCJpErrQ3kjf1> and register for the webinar.

## WELCOME NEW MEMBERS

We would like to take this opportunity to welcome all the new members who have found the information we are sending out helpful and as a result have joined FloorNZ. If you have not already received your welcome pack it will be with you shortly as there have been some delays due to pressure on courier systems. Also, members that have paid the annual membership fee will receive an email shortly about logging into the members only area of our website where you can access the services and benefits we offer our members. Anyone that is not a member maybe its time to join?

## FUTURE SKILLED WORKFORCE UPDATE

For those that were in the industry during the GFC you will remember the negative effect this had on our trained resource at all levels, resulting in a massive shortage of a skilled workforce and placing pressure on the entire industry. To try and minimize this effect again, we have been working behind the scenes with various divisions of the government to explore ways to keep training going while identify funding solutions for this in our industry. While it is early days, we are getting a positive reaction and will keep you updated as more information comes to hand. One of the he first steps we have secured is we have permission from NZQA to provide future training in a blended format both online and practical. This will mean we should be able to catch-up any apprentices that missed training due to the COVID19 lockdown latter in the year.

## WHAT DOES THE FUTURE HOLD?

While we are all focussed on Level Two and reopening our businesses, the following link begins to discuss what COVID19 will mean for the world's future. After 911 travel changed forever and this new crisis is sure to do the same for many things, we have taken for granted. Thankfully, it is reasonably short but provides some food for thought for us all. <https://gtpartners.com/coronavirus-15-enduring-impacts/>

Finally, we would like to wish all the MUMS out in our industry a very happy Mother's Day for this Sunday. It will certainly be one we will never forget, and I am sure you will be looking forward to celebrating with wider members of your family if you are unable to do so in your current bubble.

Again keep the feedback coming and if you have any information you would like us to share with other stakeholders that may help us all get through, please contact me on [kari@floornz.org.nz](mailto:kari@floornz.org.nz)

Regards

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