

# COVID-19 Health and Safety Protocols for New Zealand Residential Construction Sites

**Purpose:** The COVID-19 Health and Safety Protocols for Residential Construction Sites outlines the minimum standards to be implemented at residential construction sites to manage risk of COVID-19 transmission on site. These Protocols apply at Alert Level 3. These Protocols supplement the *COVID-19 Standard for Operating New Zealand Construction Sites* developed by CHASNZ.

## OUR COMMITMENT AS AN INDUSTRY:

- We are committed to working alongside Government to prevent the spread of COVID-19.
- As an industry, we are united against COVID-19 and will do our utmost to protect our workers, the wider community, and New Zealand.
- We know that we're in this together – this means trusting that those we work with will keep us safe and that we'll do the same for them.
- We recognise that we must work together to ensure the health, safety, and wellbeing of everyone in the supply chain.

## DEVELOPED BY:



## With support from:



# 1. COVID-19 CONTROLS PLAN

Each construction site operating at Alert Level 3 needs to have in place a COVID-19 Controls Plan. This plan will guide how the principal or main contractor and contractors will manage work on site and the controls they will use to minimise the risk of COVID-19 transmission.

The COVID-19 controls are over and above the existing health and safety plan requirements for residential construction sites. It is the responsibility of the Site Manager (the principal PCBU or party responsible for overall site co-ordination) to ensure this plan is in place. The Site Manager may be a client (e.g., in the case of a self-managed renovation); a group home builder; a project manager; or a small builder / contractor. There must always be a nominated person onsite when work is occurring who is responsible for administering the COVID-19 management plan. This can be shared among multiple people from different contractors for an individual site if required.

These protocols apply only to site-based work. Businesses will need to form a separate view about how and when office-based or sales activity recommences and what controls and contact tracing approach are appropriate given their specific circumstances.

These protocols are separated into four sections:

- A) Before Arriving on Site
- B) Site Entry
- C) Site Operations  
(Including deliveries & visitors)
- D) Leaving Site



## A) BEFORE ARRIVING ON SITE

- Each contractor must provide to the site manager a COVID-19 Plan detailing the steps they will take to mitigate risks presented by COVID-19. The details of the plan should be communicated to workers before they start work. The plan must include at a minimum:



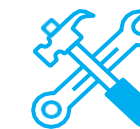
## A) BEFORE ARRIVING ON SITE *continued*

- » List of all potential situations where workers will be required to work closer than 2m, but always more than 1m, from another worker to complete tasks safely.
  - » Resourcing plan to ensure those who do work within 2m of each other always work together and maintain a “work bubble” that minimises exposure.
  - » Confirmation that vulnerable workers have been identified as per the COVID19.govt.nz guidelines <https://covid19.govt.nz/health-and-wellbeing/about-covid-19/people-at-higher-risk-of-severe-illness-from-covid-19/> and that they have discussed with their employer and or health advisor ways to keep safe while at work, if they cannot work from home and want to return to work.
  - » The business owner should encourage workers to become vaccinated at the earliest opportunity by communicating with them using material from the Government website [here](#).
  - » Business owners are encouraged to provide time off work for their workers to become vaccinated
  - » Consideration of whether physical distancing measures introduce new health and safety risks (e.g., because they impact communication or because of the minimum 1m separation). Engage with workers to develop appropriate controls to mitigate the risk.
  - » Establishment of communication channels for workers to raise any concerns about the effectiveness of COVID-19 controls or identify improvement opportunities.
- All workers must complete a re-induction to the site with the COVID-19 Controls Plan protocols before coming on site.
  - All workers should follow the Personal Health Guidelines in Appendix 1 of



## B) SITE ENTRY

- All sites to have clear entry / exit points and have clear signage (and fencing where appropriate) to prevent members of the public from accessing the site. All non-essential visitors to be stopped from visiting site.
- Each site must be set up with:
  - I. A sign in register at the entry point that includes: name, full contact details, time in, which unit (if multi-unit) the worker is accessing, and health declaration. Note this can be completed through a software / app-based system so long as all visitors are captured.
  - II. Wash stations with soap or, if a wash station is not available, provide hand sanitiser.
  - III. All workplaces must also register with the Government tracer app and have the bar code clearly displayed <https://covid19.govt.nz/business-work-and-money/business/get-your-qr-code-poster/>
  - IV. Signage installed at sign-in point and throughout the site outlining the commitment of the site to maintaining COVID-19 controls. Ensure a clear contact person is nominated with phone number provided for any COVID-19 concerns at the site.  
  
We encourage site managers to consider providing visible 1m and 2m circles at the sign-in area (e.g., painted on ground) to help people set their personal “bubble” at the start of work each day.
- **All** people accessing site must sign in and sign out at each visit. This includes companies making deliveries, council inspectors, and clients. The sign in regime is critical to allowing contact tracing to occur in the event of a suspected or confirmed case of COVID-19.



- Site Managers should consider restricting site operating hours to ensure sign in station is prepared at the start of day before any workers arrive at site.

## C) SITE OPERATIONS

### How we work on site:

- Site Manager should coordinate works to ensure, unless unavoidable, that only one trade is operating on a single house site at any given time.
- Eliminate where possible face-to-face meetings.
- All common areas shall be closed unless absolutely necessary. If required to be utilised these must be sanitised daily.
- Do not share tools if possible. If tools are to be shared, they need to be cleaned before passing between people. Where possible have key tasks undertaken by one specified person (e.g., using drop saw).
- Consider opening windows for more ventilation.
- Face covering usage must be according to Ministry of Health requirements.
- Workers to bring a drink bottle and lunch to work – no leaving site to pick up lunch during the day. All food / drink waste must be immediately disposed of in rubbish bins or taken away from site by the worker. Workers should wash their hands with soap before and after eating and remain 1m from other people.
- Site Managers to review COVID-19 controls at least weekly with contractor companies.
- Smoking or vaping should only occur in designated areas or off site and smokers must dispose of butts responsibly. Hands must be washed with soap before and after smoking or vaping.

*Continued over.*



### C) SITE OPERATIONS *continued*

#### Cleaning Regime (Responsibility of Site Manager)

- Remind all workers to regularly wash their hands with soap during the day or make hand sanitiser available throughout the site and show staff where they are located.
- Daily cleaning of all high touch areas (e.g., door handles, scaffold handrails, sign in station)
- Toilets shall be spaced a minimum of 2 metres apart. Cleaning and maintaining of toilets should be completed daily. Cleaning products should be available for cleaning toilets prior and after use.
- Utilise appropriate detergents or disinfectant solutions for all site, equipment, and amenity cleaning.
  - » Visit this link on the Ministry of Health website for more information about cleaning: <https://www.health.govt.nz/our-work/diseases-and-conditions/covid-19-novel-coronavirus/covid-19-information-specific-audiences/covid-19-general-cleaning-and-disinfection-advice>
  - » Consider reduced site work hours to ensure daily cleaning can be completed after construction work has finished.

#### Site Visitors (including Council Inspectors)

- All non-essential visitors to be denied entry to site.
- All visitors / inspectors shall follow the same processes as the site worker entry provisions detailed in section B.
- All visitors / inspectors to maintain at least 2m physical distancing.
- Where the visitor must interact with someone on site this should be completed by one worker at site only.
- Visitors must be encouraged not to touch anything onsite unless absolutely necessary (e.g., for a council inspection).



### C) SITE OPERATIONS *continued*

#### Deliveries

- Workers / site managers should attempt to arrange all deliveries / orders through phone / online systems rather than face to face visits to store.
- Site managers / contractors to ensure suppliers who will make deliveries to site have a COVID-19 plan and that delivery drivers will be trained in operation of the plan.
- Delivery drivers to follow same sign in and sign out processes as any other worker / visitor when arriving and leaving site.
- Do not take physical documentation from delivery drivers. Utilise photographic proof of delivery.
- Maintain minimum 2m physical distancing from delivery team.
- Any two-person lifts will require either a two-person delivery team, or two workers from a contractor bubble to complete the lift. This should not be completed in a way which breaches defined bubbles.

#### Builders working in client homes

- Completing renovation work on homes where clients are living presents additional challenges and careful consideration should be given to when such work restarts based on the specific nature of the work.
- All COVID-19 controls in this document should still apply and the client family members treated like a contracting company / visitor.
- Additional consideration to be given to toilets and kitchens which should not be shared between client family members and contractors.
- Take all practicable steps to separate the work site from the occupied area of the home.
- Consider appropriate daily cleaning regime for the nature of the site and areas being occupied.



### D) LEAVING THE SITE

#### Sign out process:

- All contractors, visitors and those making deliveries to sign out before they leave the site.
- For multi-unit sites, confirm that the information provided at sign-in about which units would be visited remains accurate.
- Acknowledge obligation to inform Site Manager if they worker become unwell or become aware they have had contact with a suspected COVID-19 case. Ensure they have Site Manager contact details.
- Sign out and wash hands with soap or use hand sanitiser.

## 2. EMERGENCY MANAGEMENT PROTOCOLS

### Risk Identification

- Should any worker or site visitor become suspected of having contracted COVID-19, or become aware they have had contact with a suspected COVID-19 case this must immediately be reported to the Ministry of Health, their contracting company and to the Site Manager.
- Site Manager must immediately:
  - notify Ministry of Health (Healthline Advice & Information line: 0800 358 5453)
  - shut site for minimum 3 days or longer as specified by Ministry of Health (unless confirmed not COVID-19) while investigation occurs.

### Contact Tracing:

- Contact tracing will be completed by Ministry of Health
- To support Ministry of Health, the Site Manager should review records to identify all sites that the worker / visitor in question has accessed and compile a list of all people that may have been in the same home within a period of 4 weeks.
- Site Manager must inform all those workers and their contracting companies that there could have been an exposure, whilst protecting the privacy of the individual where practicable.
- Workers who may have had contact to stay at home until case and contacts are confirmed or not in conjunction with Ministry of Health.

### Cleaning

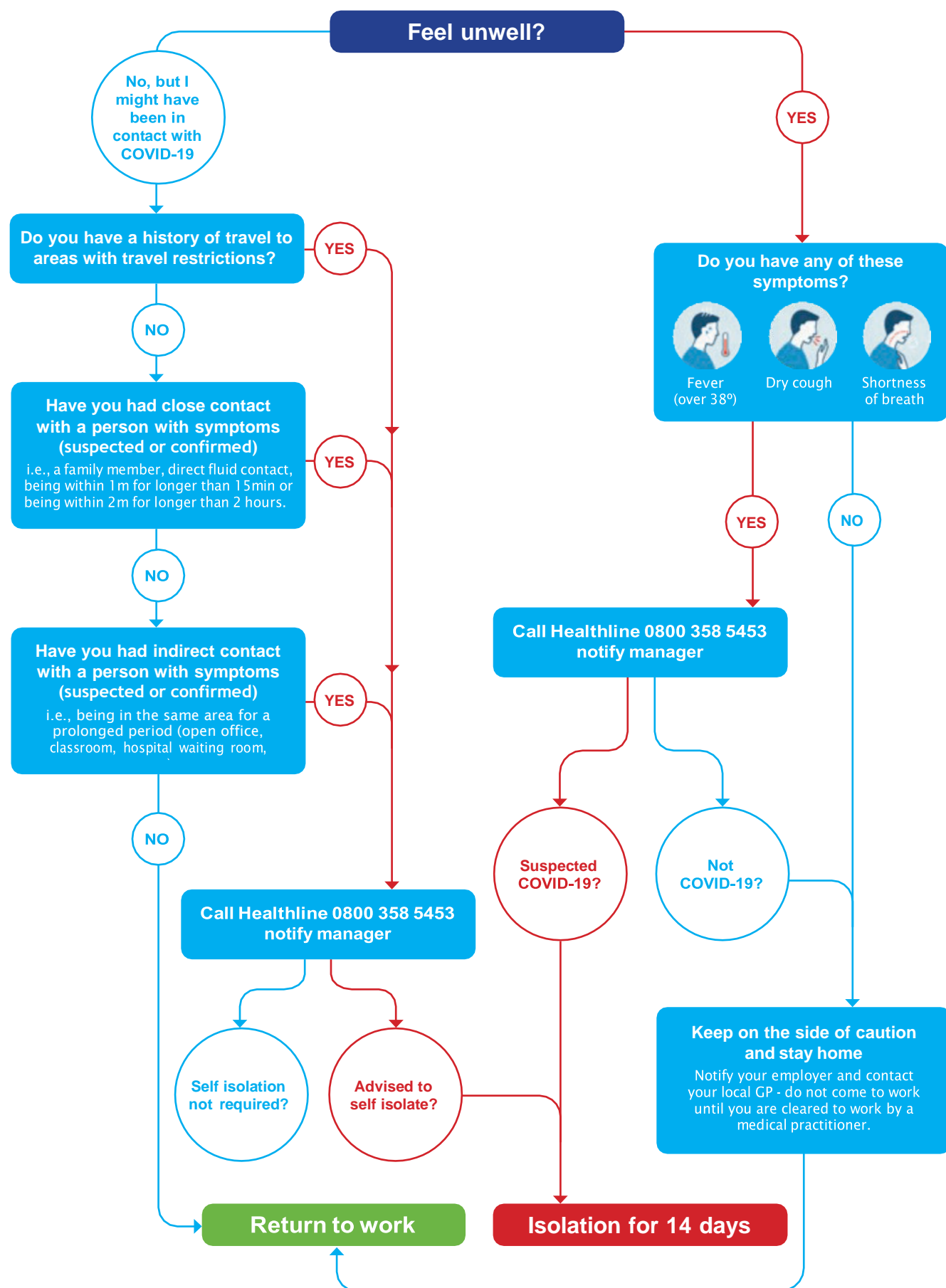
- Before the sites in question can be opened again a full sanitising clean should be completed
- Do not re-open site without specific approval from Ministry of Health.

## 3. MONITORING / ENFORCEMENT

We encourage all sector participants to take a **zero tolerance** approach to any serious breaches of this controls plan by either individual workers or companies.

These controls will be shared with WorkSafe, Councils and MBIE / MOH. We expect that some / all these entities will conduct audits against these controls.

**APPENDIX 1:**  
**PERSONAL HEALTH GUIDELINES:**  
 How to identify if you should be at work or stay at home.



**APPENDIX 2:**  
**EXAMPLE SITE SIGNAGE**

**COVID-19 LEVEL 3  
 SITE OPERATING INSTRUCTIONS**  
**STOP BEFORE YOU ENTER THIS SITE**

- You are not permitted to enter this site unless you are scheduled to do so.
- Portable toilets are equip with wash stations.
- Before signing in please wash your hands using the provided wash stations or sanitize for a minimum of 20 seconds.
- Please ensure you follow the latest guidelines by the Ministry of Health using all necessary Personal Protective Equipment (PPE) before entering this site. (health.govt.nz)
- If you are a visitor or delivering materials, please contact the respective Site Supervisor before entry.
- You must sign in and record arrival and departure dates.
- You must complete the health declaration and note all work sites which you have visited during this work day.
- Only one trade group is permitted to enter this site at any stage.
- You must ensure you maintain 2 meters (horizontal and vertical) from any other person on site at any time.
- NO sharing of tools.
- Sneeze and cough into your sleeve and avoid touching your face.
- Complete the sign out procedure including acknowledgement of the COVID-19 daily updates.

**STAY AT HOME IF YOU ARE UNWELL AND NOTIFY THE SITE SUPERVISOR IMMEDIATELY**

This site is supervised by:  
 NAME: \_\_\_\_\_  
 CONTACT: \_\_\_\_\_  
 EMAIL: \_\_\_\_\_

22 April 2020

**Unite  
 against  
 COVID-19**

**COVID-19 LEVEL 3 SITE OPERATING INSTRUCTIONS**

**STOP**

**STEP ONE**

If you are unwell or believe you may have been in contact with any person having COVID-19 stay at home - do not enter this site.

**STEP TWO**

Wash your hands before entering this site.

**STEP THREE**

Sign IN - Acknowledge hazards, health declaration and tracking.

**STEP FOUR**

Follow safe distancing (at least 2 metres in any horizontal or vertical position at any stage, including unloading at site byplane standards are met).

**STEP FIVE**

Wash hands regularly and before the work.

**STEP SIX**

Sign OUT - Acknowledge hazards and tracking.

**STEP SEVEN**

If you are unwell or believe you may have been in contact with any person having COVID-19 report this to the Site Supervisor - go home and do not return to site.

22 April 2020

## ADDITIONAL RESOURCES

The Ministry of Health provides full information on the current state of COVID-19.

Ministry of Health: [www.health.govt.nz](http://www.health.govt.nz)

The COVID-19 website is a Government developed website with extensive tools and information on COVID-19. Official COVID-19 website: <https://covid19.govt.nz>

The Site Safe website has tools specific for the construction industry. You can find toolboxes for all types of situations and general information on COVID-19. Site Safe: [www.sitesafe.org.nz/news--events/covid-19/](http://www.sitesafe.org.nz/news--events/covid-19/)

Mates in Construction has a range of tools available relating to mental health and wellbeing:  
[www.mates.net.nz](http://www.mates.net.nz)